

2009 Share One Legends Conference Offers Clients Solutions

Share One clients, employees, and business partners met to share unique and common credit union industry experiences at the annual client conference held in Memphis, TN., October 4-7.

Clients from across the country met to stay informed on topics that included current and future NewSolutions software developments, owning and managing an in-house credit card portfolio, collections best practices, new member marketing strategies, and more.



The client directed Share One Users' Group - currently under the leadership of Steve Sercu of University CU, CA. - provided an open discussion regarding the CARD act/Regulation Z, Address Sanity, and International ACH Transaction Compliance. The group reached a consensus to continue [The Regulation Z Blog](#) currently hosted on the Share One Web site. The Reg. Z Blog serves to facilitate client communications regarding interpretations, impacts, and the options provided by Share One for compliance purposes.



Jim Ryan

Presents: Swipe This

Owning and Managing An In-House Credit Card Portfolio

Jim Ryan, President/CEO JMA FCU, shares his secrets to success in a presentation at the Legends Conference about his credit union's in-house credit card portfolio. JMA FCU has developed a profitable program that provides their members with improved service levels via a collaboration that includes NewSolutions and OneBridge.

Ask The Programmers

A new interactive presentation was added to the agenda at the Legends Client Conference this year. The Share One Programming Team participated in a question and answer session covering various topics related to NewSolutions, Home Branch, and TeleMember.



Share One Business Partners Sponsor \$100 CASH Drawing

Share One's Chief Operating Officer, Teri Van Frank, coordinates the annual Client Conference held each year. Teri (left) presents Anita King (right) of Hospitality FCU the cash prize sponsored by the business partners that exhibited and participated in the Legends Conference. Louann Corr, (center), Self-Help CU, won the Golden Webinar certificate that entitles her credit union to a complimentary Webinar.



Special Thanks to 2009 Legends Conference Business Partners

IBM
Office Imaging Systems
iPay Technologies
Dynamic Card Solutions
Western NRG

Adera, Inc.
TeleVox
The Tobias Group
Verafin
OneBridge

The staff of Share One express our thanks for your support and participation in this conference.

Customer Service Switches to New After Hours Phone Number October 15th

Starting October 15th Share One will discontinue use of the Customer Service After Hours Beeper and change to a Customer Service After Hours Cell Phone. [The new Customer Service After Hours cell phone number is 731-460-1489.](tel:731-460-1489) You may either use the text message feature or call us directly.



Newsletter by Share One, Inc.
2650 Thousand Oaks Blvd. Suite 1120
Memphis TN 38016
800-888-0766
www.shareone.com